



SANTO DOMINGO

BROCHURE SPONSORED BY



24TH-26TH FEBRUARY 2019 | HOTEL EL EMBAJADOR



HELLO EVERYONE, AND WELCOME TO THE BEAUTIFUL CITY OF SANTO DOMINGO

We've got a fantastic line-up of speakers for you, who will be sharing their expertise on the most cutting-edge issues in travel and health insurance. Sessions begin with an overview of the local healthcare system by Dr Alejandro Cambiaso, President and Founder of the Dominican Republic Health Tourism Association, and we will also be discussing cyber security – surely the bane of every business – with Global Guardian.

Also on the agenda are explorations of the potential positive and negative impacts of medical technology, and traveller safety and security in Central and South America, as well as regional industry insights from Hernandez Peguero Business Consultants, Hospital IMG and the University of California, San Diego Health System. Plus, we discuss when insurers rendering assistance in the Caribbean should stay and treat – rather than scooping and running! – and what is required when coming to the aid of travellers affected by hurricanes.

And that's not all! As always, we pride ourselves on providing the very best opportunities for networking and socialising, this year including historical and culinary walking tours of Santo Domingo, a tour of IMG's new medical facility in Punta Cana, networking breakfasts and, of course, the famous ITIC Farewell Dinner.

Have a great conference, and I look forward to meeting you all over the course of the week.

IAN CAMERON



THANKS TO THE COMMITTEE

Anne Rodenburg
Commercial Director, USMX
AirLink

David Ewing
Senior Vice-President, Global
Markets, Skyservice Air
Ambulance

Abbe Bendell
Vice-President, Broward Health
International

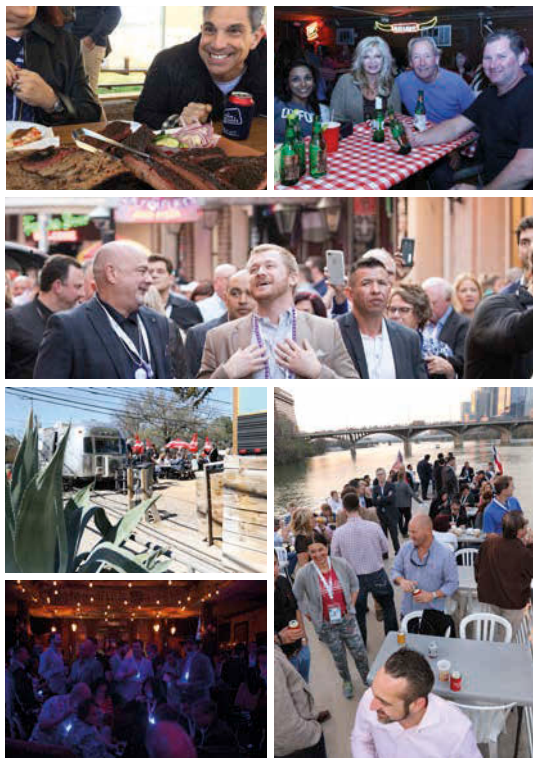
Gigi Galen Grobstein
President, Star Healthcare
Network

Jacquie Schwoerke
Director of International Patient
Services, Sharp HealthCare

Robin Ingle
Chairman and CEO,
Ingle Group of
Companies

Ignacio Marquez
COO, MDabroad

GET TO THE ITIC GO!



**GET SOCIAL!
SHARE YOUR ITIC
SANTO DOMINGO
PHOTOS IN THE
ITIC APP**

Follow us on Twitter
@ITICONLINE, #ITICAMERICAS

ITIC SANTO DOMINGO 2019 SPONSORS




Miracles made daily.



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We're closer than you can ever imagine

Nicklaus Children's Hospital is a state-of-the-art pediatric hospital renowned for excellence in all aspects of pediatric care from birth through adolescence meeting the needs of children from all over the world.

- 309 pediatric beds
- A full range of pediatric subspecialties
- Comprehensive outpatient network, serving children in 119 countries
- Complete roster of programs and centers of excellence that are consistently ranked among the nation's best
- Virtual health pediatric consults
- Global Health multilingual staff available to schedule appointments 24/7

Global Health

Toll Free **888-797-6010**

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**Nicklaus
Children's
Hospital**

GlobalHealth

nicklauschildrens.org/GlobalHealth



BRIEF AGENDA

SATURDAY 23RD FEB

14:00 - 17:00 Optional – Culinary walking tour

SUNDAY 24TH FEB

10:00 - 17:30 IMG invites you to tour its new medical facility in Punta Cana

15:00 - 16:00 Registration opens

18:00 - 20:00 ITIC Santo Domingo welcome reception sponsored by New Frontier Group

MONDAY 25TH FEB

07:30 - 09:00 Networking breakfast, meet the exhibitors

09:00 - 09:30 Welcome address and overview of Dominican Republic healthcare system

09:30 - 10:00 Cyber security: How safe is the data our industry transfers around the world?

10:00 - 10:30 Regulation update in the US

10:30 - 11:00 Coffee break, meet the exhibitors

11:00 - 12:30 Medical technology and its positive and negative effects

12:30 - 13:30 Networking lunch, meet the exhibitors

13:30 - 15:00 Traveller safety and security in Central and South America

15:00 - 15:30 Coffee break, meet the exhibitors

15:30 - 17:00 Regional industry insights

TUESDAY 26TH FEB

07:30 - 09:00 Networking breakfast, meet the exhibitors

09:00 - 10:30 Treatment and evacuation options in the Caribbean – where and when insurers can choose to stay and treat, not scoop and run.

10:30 - 11:00 Coffee break, meet the exhibitors

11:00 - 12:15 Assistance needs during hurricane season

12:15 - 13:30 Networking lunch, meet the exhibitors

13:30 - 15:00 Regional cost variations in the US

15:00 - 15:30 Coffee break, meet the exhibitors

15:30 - 18:00 Optional – Historical walking tour of Santo Domingo. Pre-booking required

19:30 - 22:30 ITIC Santo Domingo Farewell Dinner

Welcome to ITIC America's 2019
SANTO DOMINGO



On behalf of our team at New Frontier Group,
thank you for making us your
NUMBER ONE PICK!

The power of why

Your First Choice in Total Cost-Containment & Assistance Solutions.



DAY 1

SATURDAY 23RD FEBRUARY

14:00-
17:00

OPTIONAL – CULINARY WALKING TOUR

Built over 500 years ago Santo Domingo is a magical combination of modern sophistication, old world charm and Latin charisma. Experience the flavours of the city with this unique networking opportunity! Alongside your fellow ITIC attendees you will enjoy a rum museum, live cigar rolling and the opportunity to produce your very own chocolate bar. With tastings and hands-on participation along the way, this tour offers a very special pre-conference experience for our ITIC attendees.

Departs Hotel El Embajador at 14:00, returning at 17:00.

Pre-booking required



Join New Frontier Group for the
ITIC Santo Domingo 2019

Welcome Reception

18:00-20:00

With a live bbq and full
open bar in the
beautiful setting of

Quinta Dominica



Return transfer from El Embajador Hotel included
Transfers depart from 17:15

Please bring the invitation found in your attendee envelope

10:00-
17:30

IMG INVITES YOU TO TOUR ITS NEW MEDICAL FACILITY IN PUNTA CANA




Punta Cana

**Get to know our facilities
and enjoy Punta Cana
Best Destinations!**

*We Invite you to discover our facilities
and enjoy the flavors & colors of Punta Cana*

February 24th, 2019.
Departs Hotel El Embajador at 10:00, returning at 17:30
Hospital Tour: 12:30
Lunch Time: 13:30

Please contact us for more information
info@img.hospital
Sponsored By Hospital IMG - Free of Charge



15:00-
16:00

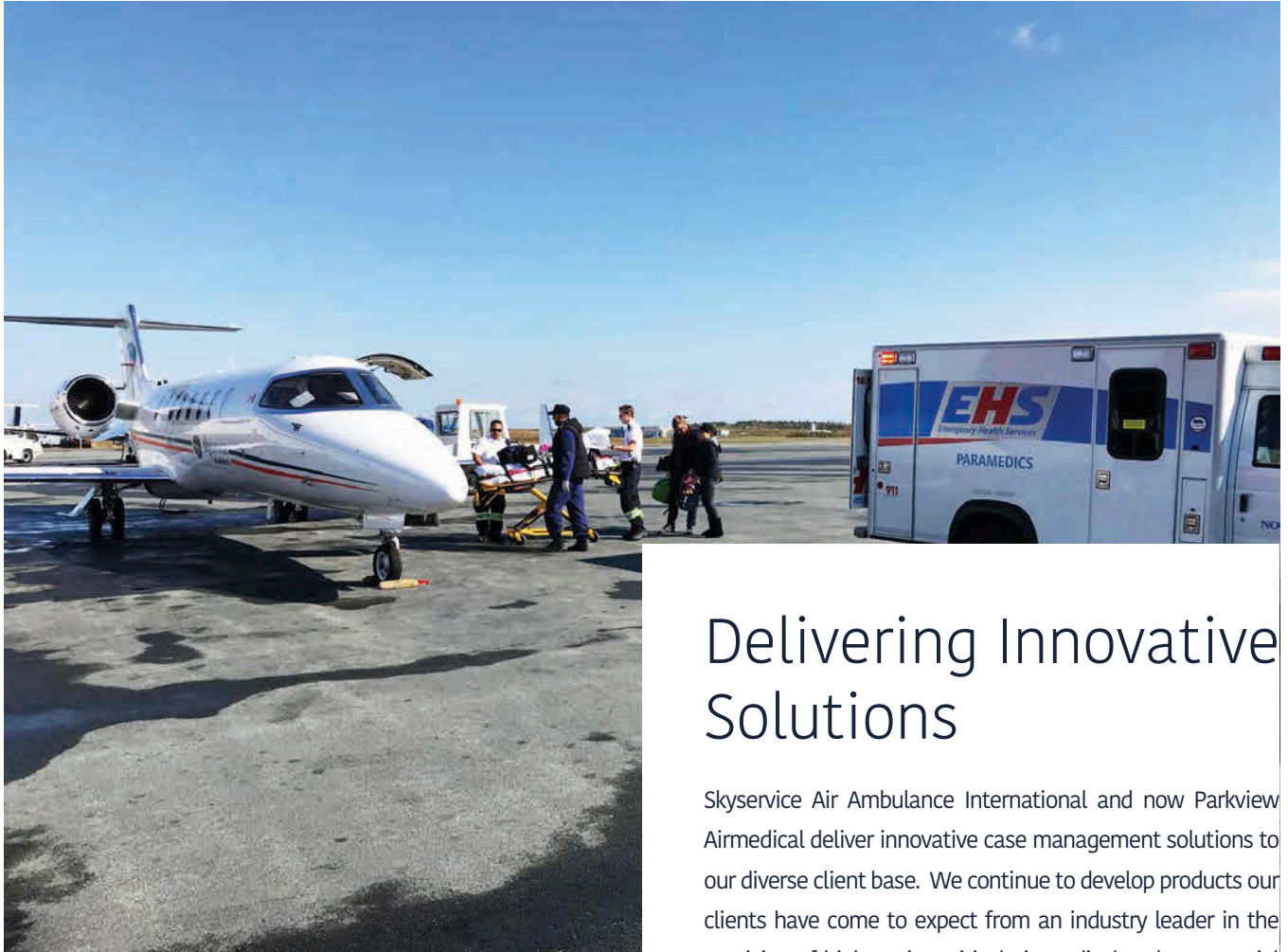
REGISTRATION OPENS

18:00-
20:00

ITIC SANTO DOMINGO WELCOME RECEPTION SPONSORED BY NEW FRONTIER GROUP

Attendees are invited to join New Frontier Group at one of the most beautiful outdoor venues in old town Santo Domingo. Enjoy cocktails, canapes and conversation with your fellow attendees and begin your ITIC Americas conference in style! Includes a live BBQ and full open bar

Transfers depart from Hotel El Embajador from 17:15.



Delivering Innovative Solutions

Skyservice Air Ambulance International and now Parkview Airmedical deliver innovative case management solutions to our diverse client base. We continue to develop products our clients have come to expect from an industry leader in the provision of high acuity, critical air medical and commercial medical escort transport.

Choose the preferred choice of discerning travel health insurers, academic medical centers, embassies, governments and the entertainment industry for their mission critical air medical transport needs worldwide. We stand ready to serve you 24/7/365 from bases in Montreal, Toronto and Vancouver.

The art of critical air medicine is practiced each and every day by award winning medical staff, pilots, and case management personnel who deliver our patients and clients a superior air medical transport experience.



the *art* of critical air medicine



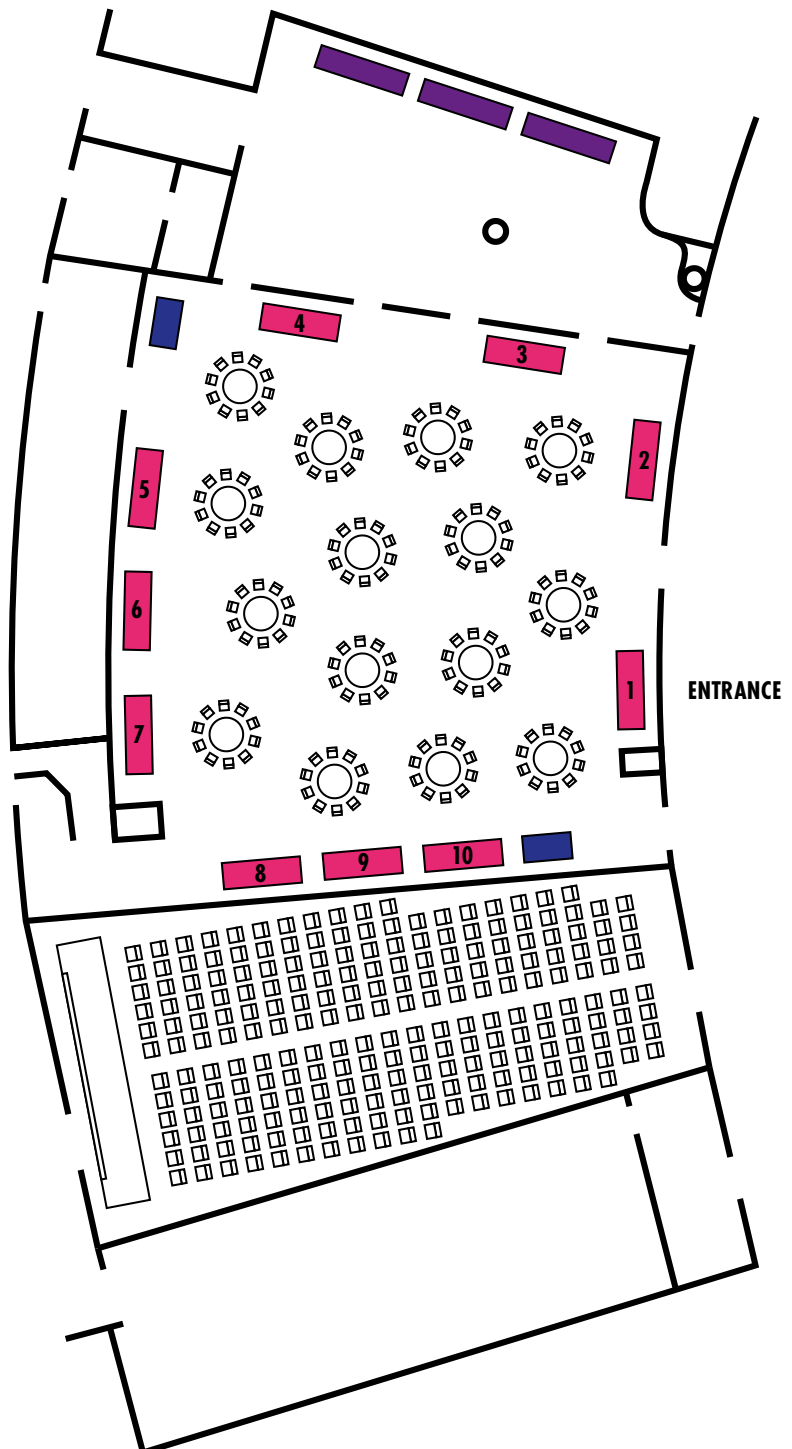
MEET THE EXHIBITORS

This years exhibitors are:

1. Medway Air Ambulance
2. Hospital IMG
3. Nicklaus Children's Hospital
4. Helidosa Aviation Group
5. Aitheras Aviation Group
6. International Travel & Health Insurance Journal
7. Grupo Rescue
8. Holy Cross Hospital
9. Oschner Health System
10. Peak Medevac

KEY

-  Booths
-  Tea/Coffee
-  Catering



Help your members find the best
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MEET THE EXHIBITORS

AITHERAS AVIATION GROUP

Aitheras (Greek: Pure Air) was founded in 2005 by George Katsikas. The company began as a traditional Part 135 Air Charter enterprise and developed into an air medical specialist, commencing air medical services in 2008. Today, air medical services represent over 90% of our revenues and 100% of our vision. We are a worldwide CAMTS Accredited fixed-wing provider in partnership with the Cleveland Clinic, operating under Global Authority (one of 3 in the United States) transporting patients in need of getting to a higher level of care and we provide organ transport services for the procurement and delivery of transplantation organs and their medical teams. We are proud of our credentials, our customer/partner list, our people, our culture and our successes in the execution of our vision. Aitheras holds several coveted credentials in the aviation community, recognizing our quality and safety attributes and employs best practices in all facets of our operations.



REPRESENTED BY



Kevin Weir

Chief Operating Officer
Aitheras AirMedical Group



Mitch Stanaland

Director of Medical Operations
Aitheras AirMedical Group

GRUPO RESCUE

For over 35 years, Grupo Rescue has been committed to healthcare in the Dominican Republic. With a long history of experience and three generations of healthcare professionals, COMMITMENT has been one of the key factors of our success as a network.

Our presence in key tourist destinations such as Punta Cana, Bayahibe, La Romana, Santo Domingo, Santiago, Puerto Plata and Cabarete highlights our status as a leading healthcare network provider, with an important role in providing immediate response in emergency care and specialised medicine focused on patient safety and experience.

Developing various private hospitals and clinics to operate with international standards of care has led us to assist 25,000 international patient cases last year. Currently, Centro Médico Punta Cana is undergoing international accreditation with Accreditation Canada and will soon open its doors to a new Professional & Medical Arts Professional Build this summer; a second phase of Ciudad Sanitaria Rescue Punta Cana.

"WE LOOK FORWARD IN MEETING YOU AT OUR EXHIBITION STAND AND SHARING WITH YOU ALL THE FAVORABLE CHANGES OF EXPANSION GRUPO RESCUE IS UNDERTAKING TO PROVIDE YOUR AFFILIATES WITH AN EVEN BETTER MEDICAL RESPONSE"



REPRESENTED BY



Dr. Daniela Mayer

Medical Director
Grupo Rescue



Dr. Alberto Mena

International Billings Director
Grupo Rescue



Irma Mojica

Marketing Director
Grupo Rescue



HELIDOSA®

Aviation Group

Worldwide Air Ambulance Operations

Helidosa Aviation Group strives to provide air medical transportation globally, while operating under the highest industry standards. Situated in the Dominican Republic we are the only company that offers fully equipped advanced life support aircraft with highly qualified staff 365 days a year.

Minutes count when it comes to critical medical care and we will be there by your side offering the most qualified assistance to you and your family, with 24 hour/365 days availability, our agents will provide you with the most efficient solution for your medical case.



30 aircraft self owned fleet.



Critical care physician, respiratory therapist & registered nurse.



Aircraft with capacity for dual (2) patients.



Pediatric / Neonatal transport.



MEET THE EXHIBITORS

HELIDOSA AVIATION GROUP

Founded in 1992, Helidosa Aviation Group is a full-service aviation company strategically headquartered in Santo Domingo, Dominican Republic. From its early beginnings as a helicopter operator to the multi-faceted operation of today, the company operates 23 helicopters and 10 fixed-wing aircrafts, which provide worldwide coverage.

Helidosa Aviation Group has proven that success is based on integrity, persistence and an unfailing commitment to customers. The company develops its services featuring a fleet of aircraft including models such as Citation Mustang, CJ2, CJ3, Bravo, XLS, X and Sovereign.

Over the past six years we have completed over 2,500 missions in destinations as far-reaching as Australia, Vietnam, China, and South Africa, to name a few.

"COME AND JOIN US IN OUR BOOTH #4"



REPRESENTED BY



Gonzalo Alexander Castillo López
CEO
Helidosa Aviation Group

HOLY CROSS HOSPITAL

Since 1955, Holy Cross has taken pride in its ability to combine quality medical care and advanced technology with sincere compassion and understanding. Ranked among the top three in South Florida and a Joint Commission Certified Primary Stroke Center, we are also recognised by U.S News & World Reports as performing highly in five common adult procedures and conditions: heart failure, colon cancer surgery, chronic obstructive pulmonary disease (COPD), hip replacement and knee replacement. Our 557-bed, acute hospital offers progressive services and programmes to meet the region's evolving healthcare needs.

"PLEASE COME BY THE HOLY CROSS HOSPITAL BOOTH, IT WILL BE A PLEASURE TO MEET YOU AND LOOKING FORWARD TO A GREAT ITIC CONFERENCE"



REPRESENTED BY



Manuel Manticon
Director
Holy Cross Hospital

HOSPITAL IMG

Punta Cana



World-Class Medicine In The Caribbean

The IMG Hospital is a third level center in Punta Cana; It was built and equipped with high technology, according to american health standards.

The IMG policy is to guarantee its national and international users an optimal, efficient and timely medical attention.



Achievements

- We have been established as a benchmark for medical tourism in the area.
- Over 15,000 patients seen in our first year.
- More than 4100 International Patients from 23 countries.
- Unique with Open MRI in Bávaro.

Patient Facilities

- 24/7 Emergency.
- Dialysis Club.
- 24/7 Laboratory Services.
- Complete Diagnostic Imaging.
- 19 Inpatient Suites.
- 5 Intensive Care Unit. (Adult & Pediatric)
- Ambulance Services.
- 24/7 House Call Services.
- Our team speak 5 Languages.



@imgpuncacana



www.img.hospital



Boulevard Turístico del Este
Punta Cana, Dominican Republic

MEET THE EXHIBITORS

HOSPITAL IMG

International Medical Group and its brands IMG Hospital and IMG Assist provide their patients with the best medical technology, located in the tourist area of Punta Cana, Dominican Republic. It is our intention to offer patients the best medical service in the Caribbean area. IMG Hospital is a private third-level centre in Punta Cana, built according to US standards, with sophisticated medical technology and with a policy of guaranteeing our national and international users optimal, efficient and timely medical care. IMG ASSIST is a primary care system offered in hotels, companies, small communities or medical assistance, ensuring the comfort of the patient.

"WE'LL SEE YOU AT THE ITIC SANTO DOMINGO, WHERE WE WOULD HAVE THE TIME TO CHAT ABOUT HOW TO SERVE YOU AND YOUR PATIENTS IN DOMINICAN REPUBLIC"



REPRESENTED BY



Carlos Prato

Director
Hospital IMG



Alex Rodriguez Serrata

Business Management and International Insurance
Coordinator
Hospital IMG



Dr. Miguel Angel Russo

General Manager
Hospital IMG

MEDWAY AIR AMBULANCE

Medway Air Ambulance is a global leader in air medical transportation with over 15,000 patients transported worldwide since 1987. As a FAA Part 135 Air Carrier, Medway owns and operates a fleet of seven Lear 35 jets and one Lear 45 jet covering the globe. Our staff is comprised of all full-time employees, allowing us to be ready and available when needed 24/7/365.

Utilising state-of-the-art medical equipment, and the most experienced medical personnel available, Medway is able to meet the increasing demand of transporting critical care patients. Medway's team of dedicated medical professionals transported over 1,400 patients in 2018, with over 300 of these being neonatal and paediatric patients. Each aircraft has full Critical Care capabilities.

Medway is dedicated to providing reliable quality, safe and cost-effective air medical transportation.



"MEDWAY AIR AMBULANCE WOULD LIKE TO WELCOME EVERYONE TO THE 2019 ITIC AMERICAS CONFERENCE. WE LOOK FORWARD TO MEETING YOU AT OUR TABLE IN THE NETWORKING LOUNGE"

REPRESENTED BY



Graham Cherrington

President & CEO
Medway Air Ambulance



Mark Chapman

Program Director
Medway Air Ambulance

MEET THE EXHIBITORS

NICKLAUS CHILDREN'S HOSPITAL

Founded in 1950 by Variety Clubs International, Nicklaus Children's Hospital is South Florida's only licensed speciality hospital exclusively for children, with nearly 800 attending physicians, including more than 475 pediatric subspecialists. The 309-bed hospital, known as Miami Children's Hospital from 1983 through 2014, is renowned for excellence in all aspects of paediatric medicine with many specialty programmes routinely ranked among the best in the nation by U.S. News & World Report since 2008. The hospital is also home to the largest paediatric teaching programme in the southeastern US and has been designated an American Nurses Credentialing Center (ANCC) Magnet facility, the nursing profession's most prestigious institutional honor. For more information, please visit www.nicklauschildrens.org

A Global Destination for International Patients
1-305-662-8281
nicklauschildrens.org/globalhealth

"OUR VISION: TO BE WHERE THE CHILDREN ARE"



REPRESENTED BY



Dr. Andrea Maggioni MD

Director
Nicklaus Children's Hospital



Belinda Ruiz

Global Health Business Development Liaison
Nicklaus Children's Hospital



Teresita Lopez

Manager Global Health
Nicklaus Children's Hospital

OCHSNER HEALTH SYSTEM

For over 75 years, Ochsner has been a major referral centre for patients around the world, particularly from Central and South America. Annually, over 2,500 International patients come to Ochsner to see some of the brightest minds in medicine – a staff of over 1,300

physicians practising in more than 90 specialties – and to access the latest technological advances and

cutting-edge research assembled in one of the most comprehensive medical facilities in North America. This tradition of medical excellence has established the Ochsner name as a world-renowned multispecialty clinic. Ochsner has developed a highly specialised, regionally integrated delivery system that extends its approach to healthcare far beyond our main campus. Our International Office is equipped with experienced staff to take care of patients' needs and make them feel at home.

Some of our centers of excellence include the Ochsner Multi-Transplant Institute, Ochsner Heart & Vascular Institute and the Ochsner Neuroscience Institute.

"WE ARE HONOURED AND EXCITED FOR THE OPPORTUNITY TO SPONSOR ITIC SANTO DOMINGO. IN RECENT YEARS OCHSNER HEALTH SYSTEM HAS UNDERTAKEN SEVERAL IMPORTANT PARTNERSHIPS WITH RENOWNED HOSPITALS IN THE DOMINICAN REPUBLIC AND PROMINENT INTERNATIONAL HEALTH INSURERS. WE WELCOME YOU TO THIS AMAZING CITY AND LOOK FORWARD TO SHOWCASING OUR RECENT EFFORTS"



REPRESENTED BY



Benjamin Hulefeld, MBA

Regional Account Manager for the Caribbean
Ochsner Health System



Dr. Catalina Duque

In-Country Representative for the Dominican Republic
Ochsner Health System

MEET THE EXHIBITORS

PEAK MEDEVAC

Peak Medevac International is an owner/operator domestic and international air ambulance company operating out of corporate headquarters in greater Denver, Colorado metropolitan area at KAPA. Peak Medevac also operates a Fixed Base in the greater Phoenix, Arizona metropolitan area out of KDVT. With a dedicated fleet of Lear 35 aircraft, in-house medical teams including BLS, ALS and Critical Care specialty teams. Peak Medevac is founded by a leadership team of industry insiders with over 100 years of combined experience. Peak Medevac is the combined effort of aviation, maintenance and medical experts that together form the most sophisticated and reliable long-distance air ambulance operation in North America.

"THIS IS PEAK MEDEVAC INTERNATIONAL'S FIRST ITIC AMERICAS. WE ARE EXCITED TO INTRODUCE OUR COMPANY TO THE INDUSTRY AND OFFER OUR HIGHLY RELIABLE AND COST COMPETITIVE SERVICES. COME BY OUR BOOTH AND MEET OUR CEO GENO HAGGAN, AND OUR PROGRAM DIRECTOR RF. 'BOBBY' HIGGINSON"



REPRESENTED BY



Geno Haggan

President

Peak Medevac



Robert Higginson

Program Director

Peak Medevac

INTERNATIONAL TRAVEL & HEALTH INSURANCE JOURNAL

Since 1999, the International Travel & Health Insurance Journal (ITUJ) has been providing the latest news for the global travel insurance, health insurance and medical assistance industry. Over the past 20 years, we have cemented our position as the only resource for this international marketplace. ITUJ is published monthly, providing a mixture of unbiased news, articles, views, reviews, in-depth features and an industry service directory.

"I SINCERELY LOOK FORWARD TO MEETING YOU ALL AT ITIC AMERICAS TO DISCUSS HOW WE CAN HELP PROMOTE YOUR BUSINESS TO THIS UNRIVALLED AUDIENCE"



REPRESENTED BY



James Miller

Head of Sales

ITUJ

Bridging Boundaries To Support International Patients

We offer full-service, round-the-clock access to our team – for international patients and our premiere partners.

When you provide world-class care, your backyard gets a lot bigger.

We treat thousands of patients every year from around the world because we offer unparalleled 24/7 access to expert medical care including:

- Level-1 Trauma & Burn Center
- Comprehensive Neonatal Intensive Care
- Pediatric Specialized Care
- Complex Cardiology
- Solid Organ Transplantation

Through our long-term collaboration with our global partners, we have streamlined the international patient experience, while providing exceptional hospitality and personalized concierge service.

Located in the major international hub of Miami, Jackson International is always ready.

Call **+1 305-355-1212** or email us at internationalinfo@jhsMiami.org to learn more about Jackson's global patient support.

www.JacksonInternational.org



*Miracles
made daily.*

Jackson
INTERNATIONAL





DAY 3

MONDAY 25TH FEBRUARY

07:30-
09:00

NETWORKING BREAKFAST, MEET THE EXHIBITORS

Start how you mean to go on! A business breakfast and a chance to check out the Exhibition Area is the best way of beginning your conference day.

09:00-
09:30

WELCOME ADDRESS AND OVERVIEW OF HEALTHCARE SYSTEM

An introduction to the healthcare system in the Dominican Republic, the number of private and public hospitals, what type of local assistance is available for international patients/payers. Also local assistance that is available in the region and an overview of the main reasons travellers are admitted to hospital.



Dr. Alejandro Cambiaso

President and Founder

The Dominican Republic Health Tourism Association

09:30-
10:00

CYBER SECURITY: HOW SAFE IS THE DATA OUR INDUSTRY TRANSFERS AROUND THE WORLD?

The pace of medical breakthroughs continues, with new treatments and medicines becoming available almost monthly. However, these steps forward are also increasing costs for insurers and patients, as hospitals pass on the cost of new equipment and drugs to their customers.



Dale Buckner

President / CEO

Global Guardian

10:00-
10:30

REGULATION UPDATE IN THE US

Insights into the latest progress that has been made in different states with regards to the introduction of the Limited Lines Act.



Greg E. Mitchell

Chair of the Insurance Industry Group

Frost Todd Brown LLC

10:30-
11:00

COFFEE BREAK, MEET THE EXHIBITORS

Networking at ITIC never stops! Make sure you grab a coffee to keep you going.



INVITE YOU TO THE
ITIC SANTO DOMINGO
COCKTAIL EVENING



MONDAY 25TH, FEBRUARY 2019

19:00 - 21:00

TRANSFERS FROM THE HOTEL
EMBAJADOR DEPARTING AT 18:00

HOSTED AT HELIDOSA AVIATION GROUP



DAY 3 - MONDAY 25TH FEBRUARY

11:00-
12:30

MEDICAL TECHNOLOGY AND ITS POSITIVE AND NEGATIVE EFFECTS

An introduction into the health care system in the Dominican Republic, the number of private and public hospitals, what type of local assistance is available for international patients/payers. What local assistance is available in the region and an overview of the main and the reasons travellers are admitted to hospital.



Eduardo A. Cruz
President & CEO
Humano Seguros



Arturo Aceves-Serrano
Director of International
Market Development and
Communications
Philadelphia International
Medicine



Dr Cai Glushak MD
International Medical
Director and Chief
Medical officer
AXA Partners (formerly
AXA Assistance)

12:30-
13:30

NETWORKING LUNCH, MEET THE EXHIBITORS

Enjoy some local cuisine while continuing your meetings and discussions.

13:30-
15:00

TRAVELLER SAFETY AND SECURITY IN CENTRAL AND SOUTH AMERICA

The variety of risks that most commonly face travellers in this part of the world is vast. This panel will look closely at the risks prevalent in locations most popular with leisure and business travellers, as well as expatriates, in this region and explain how they are working towards mitigating these risks in order to meet duty of care requirements and customer expectations.



Andres Zahnd
Special Projects Manager
Universal Assistance S.A.



Augustin De Freitas
CEO, Latin America
Ed Broking Miami Inc.



Bruce McIndoe
President & Founder
WorldAware

15:00-
15:30

COFFEE BREAK, MEET THE EXHIBITORS

Networking at ITIC never stops! Make sure you grab a coffee to keep you going.

15:30-
17:00

REGIONAL INDUSTRY INSIGHTS

15:30-16:00

Travel Insurance: needs and operations in the Caribbean.



Víctor Manuel Hernández Peguero: E.M.B.A.
Hernandez Peguero
Business Consultants

16:00-16:30

Opportunities and challenges of co-operation between hospitals and international insurers in the Dominican Republic.



Carlos Prato
CEO
Hospital IMG

16:30-17:00

Air Evacuation of an Injured College Student: A Case Report from the Perspective of a Receiving Medical Center and the Education of a New Program Medical Director.



Dr Lawrence Friedman
Associate Dean of Clinical
Affairs
University of California,
San Diego Health System



STAY CONNECTED

with your official ITIC
networking platform!



Download

Download the latest **attendee lists** and receive updates from Team ITIC with things you need to know.



Create

Create your own schedule of **sessions** and bookmark networking events you can't miss!



Network

Follow, **contact** and send meeting requests to the key people you need to see.



Share

Share your updates and activities with fellow attendees.

07:30-
09:00**NETWORKING BREAKFAST, MEET THE EXHIBITORS**

Start how you mean to go on! A business breakfast and a chance to check out the Exhibition Area is the best way of beginning your conference day.

09:00-
10:30**TREATMENT AND EVACUATION OPTIONS IN THE CARIBBEAN – WHERE AND WHEN INSURERS CAN CHOOSE TO STAY AND TREAT, NOT SCOOP AND RUN.**

This session will identify the countries/islands where medical care is of high quality and consider what 'high quality' means in the Caribbean. Should a hospital have to be accredited in order to treat a client – what if that's not an option? The challenges of building a network in an area where you may not always have a choice of facilities will be addressed, as well as what happens when urgent evacuation is required – in these cases, how do you best identify relevant options based on patient needs?



Gonzalo Alexander Castillo López
CEO

Helidosa Aviation Group



Dr Ferial Ladak

Medical Director
Global Excel
Management



Dr Frank Gillingham
Chief Medical Officer

GeoBlue

10:30-
11:00**COFFEE BREAK, MEET THE EXHIBITORS**

Networking at ITIC never stops! Make sure you grab a coffee to keep you going.

11:00-
12:15**ASSISTANCE NEEDS DURING HURRICANE SEASON**

This session will consider the challenges insurers and assistance companies face related to the Atlantic hurricane season, including increased resources for claims processing, medical assistance and requests for evacuation.



Eugene Delaune

Chief Medical Officer
Europ Assistance - USA
/ Generali Global
Assistance / GMMI



Abbe Bendell

Vice-President,
International Services
Broward Health
International

12:15-
13:30**NETWORKING LUNCH, MEET THE EXHIBITORS**

Enjoy some local cuisine while continuing your meetings and discussions.



**SANTO
DOMINGO**

FAREWELL PARTY

HOSTED IN THE GARDENS OF HOTEL EL EMBAJADOR

**SAMPLE THE TASTES AND SOUNDS OF THE
DOMINICAN REPUBLIC AS YOU ENJOY
TRADITIONAL CUISINE, A FULL OPEN BAR AND
THE BEST PARTY BAND IN SANTO DOMINGO**

**TUESDAY 26TH FEBRUARY
19:30 - LATE**

REGISTERED ATTENDEES ONLY - PLEASE BRING YOUR CONFERENCE BADGE FOR ENTRY

13:30-
15:00

REGIONAL COST VARIATIONS IN THE US

There is a huge difference between the cost of medical treatments in the East Coast, West Coast and Central states of the US. This panel session will look at the reasons behind these differences and assess the ways in which providers and payers are attempting to ensure fair prices for medical care regardless of location. The continuously rising cost of healthcare provides a key challenge for those setting and negotiating hospital charges but, as this panel will show, there are key tools that enable reasonable prices to be set.



Eric D Shatanof

CVP & Chief Managed
Care Officer, Network
Development & Medical
Management

Baptist Health



Raija Itzchaki

President
GMMI, Inc. & GGA
Travel Assistance



**Julie
Remmington**

Director
J.A.R Consultancy

15:00-
15:30

COFFEE BREAK, MEET THE EXHIBITORS

Networking at ITIC never stops! Make sure you grab a coffee to keep you going.

15:30-
18:00

OPTIONAL - HISTORICAL WALKING TOUR OF SANTO DOMINGO

Departs from Hotel El Embajador at 15:30 and returns by 18:00.

Ciudad Colonial is the historic central neighbourhood of Santo Domingo and the oldest permanent European settlement of the Americas. It has been declared a World Heritage Site by UNESCO. Explore this unique destination on this networking walking tour with your very own private guide. Follow in the footsteps of Columbus, visit the oldest Cathedral in the New World, ancient ruins and the residence of the son of Columbus, Don Diego.

Includes return transfer from Hotel El Embajador.

Pre-booking required

Please contact the team for more information at info@itic.co.

19:30-
22:30

ITIC SANTO DOMINGO FAREWELL DINNER

Sample the tastes and sounds of the Dominican Republics you enjoy traditional cuisine, full open bar and the best party band in Santo Domingo.

Please wear your attendee badge for entry.



INTERNATIONAL TRAVEL & HEALTH INSURANCE CONFERENCE