



San Diego

27 FEBRUARY - 1 MARCH 2016

THE WESTGATE HOTEL

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MESSAGE FROM THE CHAIRMAN

Welcome to the beautiful city of San Diego, and to the sixth ITIC Americas conference.

As always, we've got a great line-up of speakers for you this year, from security experts talking about the challenges of keeping travellers and expats safe in South America, to cost-containment professionals discussing the latest trends in the industry.

Excellence in claims handling is also an important topic on this year's agenda, with what I'm sure will be an illuminating session on best practices for submitting international medical claims, as well as a focus on dealing with claims from hospitals in Mexican tourist hotspots – an issue close to many insurers' hearts!

ITIC San Diego also offers attendees great networking opportunities, from relaxed outings to San Diego Zoo and Bernardo Winery, to opportunities to visit an air ambulance and local medical centre.

I look forward to spending time with you all over the next three days, and hope you enjoy the event!

IAN CAMERON

ITIC Chairman and Moderator



MEET THE TEAM



Denise Clements
Conference Director



Kirsty DiClaudio
Conference Manager



Mike Forster
Group Sales Manager

THANKS TO THE COMMITTEE

Shai Gold
Principal, ITMN (USA), LLC

Bárbara Montenegro
Director Client Services, Road America

Anne Rodenburg
Commercial Director, USMX AirLink

Adrian Hall
Vice President, RSA Travel & Managing Director, RSA Travel Insurance Inc./Assurance Voyages RSA Inc.

David Ewing
Senior Vice President, Global Markets, Skyservice Air Ambulance

Abbe Bendell
Vice President, Broward Health International

Gigi Galen Grobstein
President, Star Healthcare Network

Laura Hilton
Head Global Health & Safety Resources, HTH

Jacque Schwoerke
Director of International Patient Services, Sharp HealthCare

Robin Ingle
Chairman and CEO, Ingle Group of Companies

Jean-Marc Griscelli
Regional Director Americas, Falck Global Assistance

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UC San Diego Health



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- Site Visits to over 250 Medical Centers worldwide
- Developed one of the first “in-house” based Alarm Center/Cost Containment Units
- Member of IHI Executive Board & Executive Management Team
- International Health Insurance New Business Development & Support in New & Emerging Markets
- Founder, President & CEO, New Frontier Group, independently owned U.S. based Cost Containment Organization
- Strategic, multi-cultural executive with an International client base originating from five continents
- ObamaCare expert for international insurers and assistance organizations
- Developed V2V initiatives for large case resolution based performance



INDUSTRY LEADERSHIP EXPERIENCE
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Preview Video

www.NewFrontierGroup.com

BRIEF AGENDA

SATURDAY 27 FEBRUARY

PRE-CONFERENCE DAY 1

11:00 - 14:30 — Join us for a tour of Bernardo Winery - San Diego's oldest operating vineyard

SUNDAY 28 FEBRUARY

PRE-CONFERENCE DAY 2

09:00 - 11:30 — Visit AirLink Air Ambulance's new aircraft
12:30 - 16:00 — Visit Sharp HealthCare's state-of-the-art Metropolitan Medical Campus
16:00 - 17:00 — Welcome to ITIC San Diego – Registration
17:45 - 20:45 — The official ITIC San Diego Welcome Cocktail sponsored by Sharp HealthCare, hosted at San Diego Zoo

MONDAY 29 FEBRUARY

CONFERENCE DAY 1

08:00 - 09:00 — Networking breakfast
09:00 - 09:30 — **Keynote speaker – Gina Pelucca, Google Catalyst Vertical**
09:30 - 10:00 — **Welcome to the black hole of claims: hospital and professional billing in Mexico and Brazil**
10:00 - 10:30 — **An in-depth look at the Zika virus**
10:30 - 11:00 — Networking coffee break
11:00 - 11:30 — **The premature repatriation of patients**
11:30 - 12:00 — **Flight physiology – when is a patient fit to fly?**
12:00 - 13:30 — Networking lunch
13:30 - 14:00 — **Trend analysis: outbound travel from Latin America**
14:00 - 14:30 — Networking coffee break
14:30 - 16:00 — **Colombia – operational challenges and risk management**
16:30 - 18:30 — Experience America's finest city on the Old San Diego Trolley Tour

TUESDAY 1 MARCH

CONFERENCE DAY 2

08:00 - 09:00 — Networking breakfast
09:00 - 10:30 — **US cost containment in the era of big box claims discounters**
10:30 - 11:00 — Networking coffee break
11:00 - 11:30 — **Global expatriate trends**
11:30 - 13:00 — **Best practices for submitting and processing claims to international payers**
13:00 - 14:00 — Networking lunch
14:00 - 17:00 — Take a tour with UC San Diego to discover their future
18:00 - 00:30 — Farewell Dinner sponsored by New Frontier Group hosted at Coasterra

SUNDAY 28 FEBRUARY

09:00 - 11:30

VISIT AIRLINK AIR AMBULANCE'S NEW AIRCRAFT

ITIC and AirLink Air Ambulance are delighted to offer ITIC San Diego attendees the opportunity to tour AirLink Air Ambulance's new aircraft and learn about the expansion of AirLink Air Ambulance's geographic coverage due to a constant increase in demand for their services. Transport will be provided.



12:30 - 16:00

VISIT SHARP HEALTHCARE'S STATE-OF-THE-ART METROPOLITAN MEDICAL CAMPUS



ITIC and Sharp HealthCare are delighted to offer ITIC San Diego attendees the opportunity to tour Sharp's Metropolitan Medical Campus and witness the difference that The Sharp Experience makes first-hand. Transport will be provided, departing from The Westgate Hotel at 12.30, followed by a two-hour tour of the facility concluded with a farewell reception, arriving back at the hotel at 16:00.

16:00 - 17:00 - Registration

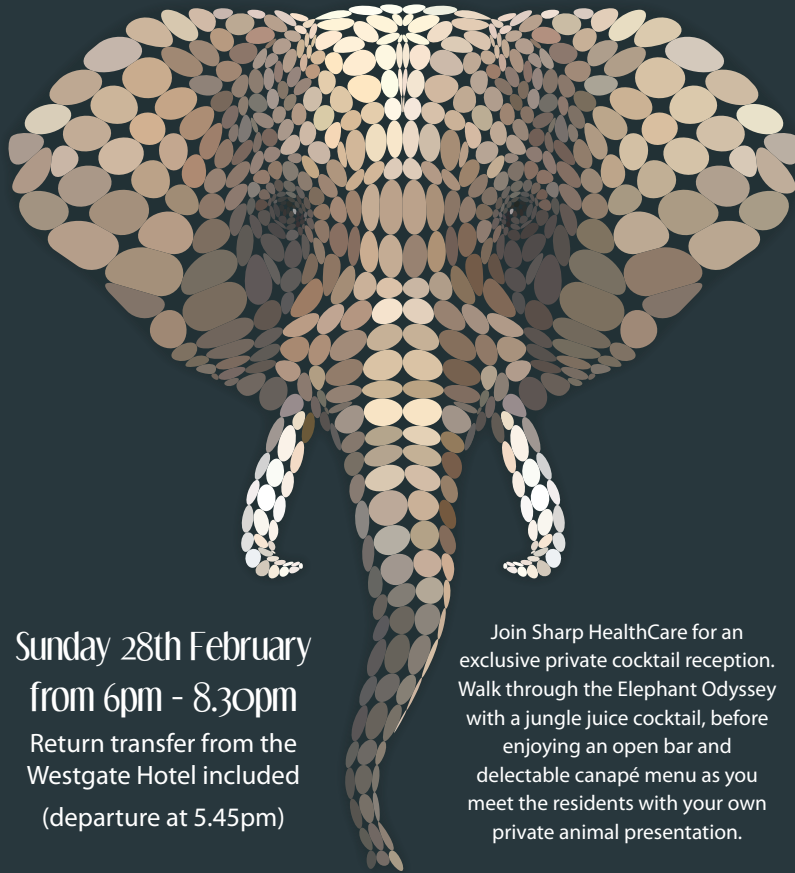
The Ballroom Foyer of The Westgate Hotel

Sponsored by



SUNDAY 28 FEBRUARY

Take a walk on the wild side



Sunday 28th February
from 6pm - 8.30pm

Return transfer from the
Westgate Hotel included
(departure at 5.45pm)

Join Sharp HealthCare for an
exclusive private cocktail reception.
Walk through the Elephant Odyssey
with a jungle juice cocktail, before
enjoying an open bar and
delectable canapé menu as you
meet the residents with your own
private animal presentation.

your
INVITATION

to the ITIC San Diego Welcome Reception
at the San Diego Zoo

hosted by

SHARP
Global Patient Services

MEET THE EXHIBITORS PROUDLY SPONSORING THE ITIC SAN DIEGO NETWORKING BREAKS

Representing IRRG
at ITIC San Diego is:



Vincent Moga
Vice President

A message from Vincent at International Revenue Recoveries Group:

“I’m looking forward to meeting everyone at the ITIC San Diego Conference. Please feel free to stop by my booth to discuss any Revenue Cycle questions you might have.”

Company Profile



International Revenue Recovery Group (IRRG) specialises in just one thing – the recovery of lost revenue from international patient claims. We offer personal customer service and a turn-key solution to chase down troublesome international claims so you don’t have to. IRRG has over 55 years of healthcare revenue cycle management and a worldwide knowledge base. Using our global connections network, we are able to patiently track the claims anywhere in the world and get them paid on behalf of your hospital business office.

Representing
Doctors At Your Home, Inc
at ITIC San Diego is:



Kathy Ronselli
Marketing Assistant Director



We Send the Doctor to You®

A message from Kathy:

“I am very excited to be able to attend the ITIC San Diego conference this year. I look forward to meeting you and I would like to encourage you to stop by our table and learn more about Doctors At Your Home, Inc. We have some great give-aways, stop by and say hello!”

Company Profile

Doctors At Your Home, Inc. is one of the leading providers of concierge medical services in the region, consistently offering non-emergency, quality medical attention to patients in the privacy, convenience and comfort of their hotel room, home or place of business. Our licensed physicians are equipped to perform all services you would find in an urgent care. All exams are thorough, unhurried, and confidential. Without a doubt we are the most cost efficient medical home calling service. We offer our services domestically and internationally; feel free to visit our website to see a full list of services we offer and locations we serve: www.doctorsatyourhome.com.

Call us today: 1-888-933-3305

Email Us: doctorsatyourhome@aol.com

Our Website: www.doctorsatyourhome.com



Representing NAAMTA are:

Roylen 'Griff' Griffin
Executive Director



Amy Arndt
Program Director



assisted medical transport services in attaining compliance to industry standards which focus on providing the highest quality patient care and transport safety and then raising the bar as skills and technology evolve.

A message from NAAMTA:

“Griff and Amy look forward to saying hello and sharing the benefits of medical transport accreditation and its impact on transport services, hospitals and clinics, and insurance payer/providers!”

Company Profile

NAAMTA began with a passion to provide a service-based accreditation program that

Beginning with web-based technologies to assist in the accreditation process, NAAMTA's tools have branched out to include online forms, surveys, and reports that organisations use to collaborate, share information internally, and contribute to the continuous compliance directive; earning NAAMTA distinctive value-added recognition. Quality Management, third-party oversight, and peer contributions are valuable assets to NAAMTA's vision for continuous improvement; and with this vision NAAMTA has branched into the insurance payers and medical assistance company arena to create a unique niche.

Representing Frost Brown Todd at ITIC San Diego are:

Greg Mitchell
Member



Jay Holley
Senior Paralegal



A message from Greg:

“With the significant uncertainty in insurance regulation, this is a great opportunity to share meaningful, actionable ideas on managing risk and facilitating growth. For example, we'd like to invite you to learn more about the Tourism & Travel Industry Consumer Coalition, a group working on establishing flexible rules and guidelines to preserve consumer choice, permit development of consumer-driven products and protect the travel and tourism industries with products unique to the risks associated with national and international travel. We also can share information on Port Compliance, an online tool/service you can use to ensure your organisation complies with travel insurance regulations, and can document it. I look forward to seeing you.”

Company Profile

Frost Brown Todd, a law firm with over 500 lawyers across its eight-state footprint, offers a deep, talented roster of legal professionals. Our insurance industry team serves clients with insurance-related matters across a broad spectrum of industries. We are well-recognised insurance regulatory/compliance counsel in all aspects of travel insurance and travel protection products, as well as licensing of the distribution channel. Committed to our clients, we leverage technical, industry and legal knowledge and hands-on experience to serve a diverse client base, from global multinationals to small, entrepreneurial companies. Our client teams integrate that powerful network of legal talent and business experience to provide innovative and comprehensive services across our platform.

Come see us in

SAN DIEGO



Your gateway to the West

At the Westgate Hotel - February 28th to March 1st

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Phone: +1 786 515 0467 calling from outside Mexico
Toll Free: 01 800 681 1592 in Mexico
Fax: 01 55 1084 7484 in Mexico / +52 55 1084 7484
CNlteam@choicenet.mx
ChoiceNet.mx



MEET THE EXHIBITORS PROUDLY SPONSORING THE ITIC SAN DIEGO NETWORKING BREAKS

Representing CDC at ITIC San Diego are:

Carolina Uribe

MPH - Health Scientist
Travelers' Health Branch/Division of
Global Mitigation and Quarantine



Kelly Holton

Communication and Education Team Lead
Travelers' Health Branch/Division of Global Mitigation
and Quarantine



Company Profile

The Centers for Disease Control and Prevention (CDC) Travelers' Health Branch works to reduce illness and injury in US residents travelling internationally or living abroad. The branch provides travel health advice to international travellers and the healthcare providers who advise them. Travelers' Health produces the CDC Health Information for International Travel, referred to as the 'Yellow Book', the definitive US travel medicine reference for clinicians advising travellers. CDC's Travelers' Health website (www.cdc.gov/travel) provides outbreak updates and travel notices, travel-related destination-specific disease information.

A message from Carolina:

"The Centers for Disease Control and Prevention (CDC) Travelers' Health Branch has an array of tools to help keep you well abroad. Stop by our booth to try out our free mobile apps and see how our website can advise you on how to plan for your specific trip. You can also take home copies of our posters, infographics, and other giveaways."

Representing Galenia Hospital at ITIC San Diego are:

Dr Eduardo Loya CEO



Olivia Laviada Medical Tourism Manager



goal is to make Galenia the medical tourism destination in Cancun.



Hospital Galenia was created in 1998 when a visionary group of Mexican physicians and entrepreneurs formed a strategic partnership that came to life on 20 March 2006. Today Galenia boasts a state-of-the-art infrastructure, advanced medical technologies and a highly educated and well-accredited medical staff. Galenia treats more than 70 unique specialties. We specialise in orthopedics, cardiovascular, oncology, cosmetics, stem cells treatments, Nuclear Medicine, and ER/ICU.

A message from Dr Loya:

"We are looking forward to a successful and productive time at ITIC San Diego and have the opportunity to meet each of you; we invite you to meet with us during the conference. We would love to present our Hospital Galenia as well as fun give-aways, so please pop along to our table-top exhibition. We look forward to meeting you!"

Hospital Galenia is the only Highly Specialized Hospital in Mexico holding the Certificate of Medical Attention Establishments granted by Joint Commission International (JCI), Accreditation Canada International (ACI), and the General Health Council of Mexico (CSG). These accreditations assure fulfillment of international standards for the medical tourism market.

Company Profile

The challenge of being more than a hospital started by creating a high level infrastructure with a multidisciplinary health system with resolute, homogeneous and accessible capacities. Together we have achieved this excellence. Our

For more information, please visit:
www.hospitalgalenia.com

Bridging Boundaries To Support International Patients

We offer full-service, round-the-clock access to our team – for international patients and our premiere partners.

When you provide world-class care, your backyard gets a lot bigger. We treat thousands of patients every year from around the world because we offer unparalleled 24/7 access to expert medical care including:

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MEET THE EXHIBITORS PROUDLY SPONSORING THE ITIC SAN DIEGO NETWORKING BREAKS

Representing MED Coach at ITIC San Diego is:



Ken Kreye
MD

A message from Dr Kreye at MED Coach:

“We are seeking new partners with ideas to provide first-class care. I would like to meet you. Please introduce yourself at our exhibit or email me at drkreye@medtransportcenter.com.”

Company Profile

MED Coach offers first-class comfort transporting patients long distance state to state, across the country in a Mercedes Medical Coach with a hospital bed, medical equipment and a transport nurse.

Specialising in long-distance air and long-distance ground transports, the MED Transport Center has 33 years of experience transporting patients.



MED Coach provides a higher level of care and comfort than a transport van. We provide a nurse plus two drivers to travel through the night across the country. Medically-equipped with oxygen, suction, and monitoring equipment our nurses care for patients on high flow oxygen with tracheostomy, Bi-PAP, C-PAP, TPN, PICC line for chemotherapy, PEG tube, feeding tube, kangaroo pump, amongst others.

MED Coach offers first-class care with first-class comfort at half the cost of an air ambulance flight for non-emergency patients when time is not critical.

MED Coach is a subsidiary of MED Transport Center headquartered in St Petersburg, Florida.

Representing ITIJ at ITIC San Diego is:



Mike Forster
Group Sales Manager

A message from Mike:

“ITIC San Diego offers fantastic networking opportunities, and I look forward to meeting attendees at the various functions taking place over the next couple of days.”

Company Profile

The *International Travel & Health Insurance Journal* (ITIJ) was launched in November 1999

following the growing success of the annual International Travel & Health Insurance Conference (ITIC). It is produced by a team dedicated to offering a monthly magazine that keeps the global travel insurance industry up to date with all the latest news, views and analysis of the hottest topics.



The *Journal* contains a careful balance of headline news, views, independent articles from our in-house team, worldwide correspondents or industry professionals, as well as profiles of the top people in travel insurance and its ancillary services. There is limited space available for display advertising in the *Journal*, while the most comprehensive list of providers in the industry are available in the Service Directory.

IT'S ABOUT PEOPLE

ACM is involved early and often resulting in excellent customer care. Your customers are our top priority.



YOUR ASSISTANCE COMPANY
www.active-care.ca

Active Claims Management Inc.

08:00 - 09:00

Networking breakfast

Kick start your day with a healthy breakfast selection. Take this opportunity to network before conference sessions begin.

09:00 - 09:30

KEYNOTE SPEAKER



GINA PELUCCA

Industry Director, Catalyst Vertical, Google

Today's consumer is constantly connected and increasingly hard to reach. In a world where media consumption will continue to fragment, only the companies that innovate in storytelling and customer service will be able to cut through the clutter and make connections. For unique insights on today's consumer, as well as inspirational ideas on how to reach them in the moments that matter, this session is one not to miss!

09:30 - 10:00

WELCOME TO THE BLACK HOLE OF CLAIMS: HOSPITAL AND PROFESSIONAL BILLING IN MEXICO AND BRAZIL



IGNACIO MARQUEZ

COO, MDabroad

International payers are frequently subject to what they consider unreasonable payment requests from hospitals in popular tourist regions. During this session, an expert will offer their suggestions on how best to deal with such requests, including covering the delicate nature of negotiations when a patient's passport is being held 'hostage'.

10:00 - 10:30

AN IN-DEPTH LOOK AT THE ZIKA VIRUS



CAI GLUSHAK

MD, FACEP, International Medical Director, AXA Assistance USA

An in-depth look in to the transmission, and symptoms, of Zika, and how it relates to microcephaly and Guillain-Barré syndrome. What are the latest developments and which preventative measures are being suggested?

10:30 - 11:00

Networking coffee break

Grab every chance to network with the companies that matter most to you and your business.



Delivering Innovative Global Solutions

Skyservice Air Ambulance delivers innovative case management solutions to its diverse client base and continues to develop products our clients have come to expect from an industry leader in the provision of high acuity, critical air medical transport.

Choose the preferred choice of discerning travel health insurers, insurance companies, academic medical centres, embassies and the entertainment industry for their mission critical air medical transport needs worldwide.

The art of critical air medicine is practiced each and every day by award winning medical staff, pilots and case management staff who deliver our patients and clients a superior air medical transport experience.

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VISIT OUR TRI-LINGUAL WEBSITE @ www.skyserviceairambulance.com

MONDAY 29 FEBRUARY

11:00 - 11:30

THE PREMATURE REPATRIATION OF PATIENTS



KIP GIBBS

Vice President of Global Operations, Assist America

When a patient (and/or family) demands a medical evacuation or repatriation, but the current treating hospital is nevertheless well-suited to address the patient's needs, how can the assistance company balance customer service with both patient safety and cost containment? Sometimes it is preferable to keep a patient locally hospitalised longer than they might like. For assistance companies, this challenge is not to be underestimated.

11:30 - 12:00

FLIGHT PHYSIOLOGY – WHEN IS A PATIENT FIT TO FLY?



EUGENE DELAUNE

MD, Chief Medical Officer, Europ Assistance USA & Medical Director, Sentinel Med

This presentation will help explain some of the thought processes behind the determination of when a patient with any given condition can fly and what accommodations must be made for patients who suffer with specific ailments.



JIM EVANS

MD, Assistant Medical Director, Europ Assistance USA & Managing Director, Sentinel Med

12:00 - 13:30

Networking lunch

Enjoy lunch whilst networking with your industry peers. Have a bite to eat and discuss the latest developments in the travel health insurance industry with all the biggest players from across the Americas.

13:30 - 14:00

TREND ANALYSIS: OUTBOUND TRAVEL FROM LATIN AMERICA



ADOLFO SEN

Commercial Director, COPA Airlines

The latest industry reports show an increasing number of South-Central American travellers are spreading their wings and taking in new experiences through venturing to different countries. Whether they are crossing one border or several, there is little doubt that the number of people choosing to travel by air is increasing, and the travel insurance sector needs to be prepared to meet the demands of this new, globetrotting group.



Do you want to find out about the latest consumer insights concerning **travel insurance and assistance**?

If so, why not take a look at Finaccord's *Travel Metrics* research covering eight important markets:

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **Australia**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **Canada**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **France**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **Germany**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **Italy**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in the **Netherlands**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in **Spain**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in the **UK**

Travel Metrics: Consumer Approaches to Travel Insurance and Assistance in the **USA**

For each country, topics covered within these reports include acquisition rates among travellers, types of policy bought, distribution channels used, claims frequency rates and reasons for making claims.

MONDAY 29 FEBRUARY

14:00 - 14:30

Networking coffee break

Take advantage of every chance to network with the companies that matter most to you and your business.

14:30 - 16:00

COLOMBIA – OPERATIONAL CHALLENGES AND RISK MANAGEMENT



GEOFFREY NAGLE

Regional Head of International Medical Network – America, AXA Assistance



TED MUHLNER

Vice President, Redpoint Resolutions



GLORIA LUCÍA LEMA Z MD. MSC

International Patients Office Chief, Hospital Pablo Tobón Uribe

Whether it is cruise passengers from North America stopping by Cartagena, Europeans seeking adventure in San Gil, or avid hikers from around the world trekking through the jungle to the ruins of the Tayrona civilisation, the Colombian healthcare system is seeing a dramatic increase in the number of foreign patients entering its hospitals and clinics. As a relatively new tourist destination, few travel assistance providers are truly prepared to offer the kind of high-quality services that travellers are demanding. Speakers in this session will discuss the challenges of providing assistance in Colombia, as well as issues surrounding the security and safety of travellers.

16:30-18:30

EXPERIENCE AMERICA'S FINEST CITY ON THE OLD SAN DIEGO TROLLEY TOUR

Attendees who opt to join us on this networking excursion will be treated to an afternoon of Old San Diego Trolley Tour's "transportainment" on a private, fully narrated journey through historic San Diego. All aboard at 16:30 at the The Westgate Hotel. The trolley will wend it's way taking in the sights of Coronado, Balboa Park, Little Italy, Old Town and the Gaslamp Quarter. Your trolley tour will conclude at 18:30 at the Hotel Palomar where you can enjoy a craft cocktail by the pool on us, prepared by the very talented Kimpton bartenders! When you're ready, continue your exploration of the area at your leisure.



2016 ITIC SCHEDULE

6th annual conference

San Diego

Westgate Hotel
28 Feb - 1 March 2016



17th annual conference

OXFORD

Randolph Hotel 4 & 5th May 2016



8th annual



SINGAPORE

The Park Royal on Pickering

13-15th June 2016



24th annual global conference



Berlin

31 Oct - 3 Nov 2016
Ritz Carlton Hotel



08:00 - 09:00

Networking breakfast

Kick start your day with a healthy breakfast selection. Take this opportunity to network before conference sessions begin.

09:00 - 10:30

US COST CONTAINMENT IN THE ERA OF BIG BOX CLAIMS DISCOUNTERS



GIGI GALEN GROBSTEIN

President & CEO, Star Healthcare Network



LARRY BAKER

Managing Director – UC San Diego Health System



PATRICK HRUSA

Senior Director, Business Development & Provider Relations – Allianz Global Assistance

The industry experts on stage for this session will be seeking to answer the questions: what will be the effects of recent mergers and acquisitions in the health insurance industry, including hospital group mergers, pharmacy benefits organisations and cost containment providers, and how powerful are PPOs going to become when it is time to negotiate hospital bills? For international providers of insurance products with clients in the US, this is a 'can't miss' session!

10:30 - 11:00

Networking coffee break

Take advantage of every chance to network with the companies that matter most to you and your business.

11:00 - 11:30

GLOBAL EXPATRIATE TRENDS



DAVID BOWLES

Consultant, Finaccord

This presentation will showcase information and analysis of the global expatriate and international student health insurance market, including detailed data for 30 important inbound and 25 major outbound countries; segmentation of expatriate markets across five standardised categories, namely individual workers, corporate transferees, students, retired expatriates, and 'other' expatriates. Furthermore, it will analyse data provided from 2009 and 2013 so that growth trends are apparent, with forecasts through to 2017.

11:30 - 13:00

BEST PRACTICES FOR SUBMITTING AND PROCESSING CLAIMS TO INTERNATIONAL PAYERS



RAFFY KARAGOSSIAN
Head of Operations and Managed Care, Intrepid 24/7



PABLO CASTILLO
CEO, MedBrick



CHARLES E SEALY II
CEO – Doctors Hospital Nassau

How can hospitals and insurers work better together to achieve the best outcome for both entities and, more importantly, the patient? Identifying the best way to achieve optimal patient results for a price that the insurance company is happy paying can be a difficult process, but one that can be made much easier through good communication and cultural understanding of the healthcare system in which the patient is being treated. The development of international departments in hospitals also plays an important role in this often fractious relationship.

13:00 - 14:00

Networking lunch

Enjoy lunch whilst networking with your industry peers. Have a bite to eat and discuss the latest developments in the travel health insurance industry with all the biggest players from across the Americas.

14:00 - 17:00

TAKE A TOUR WITH UC SAN DIEGO TO DISCOVER THEIR FUTURE



UC San Diego Health

ITIC and UC San Diego are delighted to offer ITIC San Diego attendees the opportunity to tour the UC San Diego facility. Transport will be provided, departing from The Westgate Hotel at 14.00, arriving back at the hotel at 17:00.

Behold, the magnificence of San Diego

NEW
FRONTIERSM
GROUP
LEADERS IN GLOBAL MEDICAL SOLUTIONS

We cordially invite you to the

ITIC San Diego 2016 Farewell Dinner

at Coasterra Restaurant on Tuesday 1st March 2016

Join us for cocktails and canapés on the skyline terrace from 6.30pm

Enjoy a 3-course modern Mexican menu, open bar & the opportunity to network with attendees.

Coaches will depart from The Westgate Hotel at 6.00pm

Return transfer will depart from Coasterra restaurant at 12.30am

Live music and entertainment compliments of New Frontier Group



Take your business to new frontiers with the San Diego skyline as your backdrop



SINGAPORE



8th annual International Travel & Health Insurance Conference

PARKROYAL on Pickering

13-15th June 2016